



AN GARDA SÍOCHÁNA

Clare/ Tipperary Divisional Policing Plan 2023

“Keeping People Safe”
“Ag Coinneáil Daoine Sábháilte”



Divisional Officer's Foreword

It is my privilege to introduce the first joint Clare/ Tipperary Divisional Policing Plan. The goals set out in this plan are aligned with those outlined in the 2023 National Policing Plan, while also taking cognisance of the feedback we have received from the people of Clare and Tipperary, via our engagement through fora, such as Divisional Joint Policing Committees.



To achieve our aims, we will maximise our engagement and co-operation with all our communities and work closely with partner agencies to: tackle crime while utilising preventative policing; ensure crime victims and the vulnerable are protected; and protecting the security of the Irish State. This will be achieved while the organisation and division undergoes sustainable change and innovation. The focus of this plan is on Community Policing, and on preventing and detecting crime.

During 2023 we will continue to implement National Initiatives such as Operation Faoiseamh, to support and protect the victims of domestic abuse, and Operation Tara to disrupt, dismantle, and prosecute drug trafficking networks.

Unfortunately, during 2022 in the amalgamated Clare/ Tipperary Division, twelve people lost their lives on our divisional roads. To ensure more families do not have to experience this tragedy in 2023, we will be continuing with our efforts, through Roads Policing Units, front line units, and education, to prevent and detect, those who would use our road network in a manner that endangers other road users.

The Garda Operating Model has progressed significantly in the amalgamation of the former Clare and Tipperary Divisions. It is envisaged that the full merger will be completed prior to the end of 2023. This project will not have a negative impact on the policing service provided within the counties of Clare and Tipperary and I believe the project has the potential to have a significant positive impact for both the communities we serve and the organisation itself.

Finally, I would like to personally thank all of our Garda members and Garda Staff who have demonstrated a professional commitment to providing an excellent policing response during 2022.

An Garda Síochána in Clare and Tipperary will continue to deliver a responsive, reliable and respectful service for the people of both counties, and we will work tirelessly to keep you safe in our communities during 2023.

A handwritten signature in black ink, which appears to be 'Colm O'Sullivan', is positioned above the name and title.

Colm O'Sullivan
Chief Superintendent



How to contact your Division – Always call 999 or 112 in an emergency

[Divisional Facebook page for Clare](#)

[Divisional Facebook page for Tipperary](#)

Superintendents, and office contact	Station	Opening Hours	Telephone
Divisions			
Chief Superintendent	Clare Divisional Office	9am-5pm Mon-Friday	(065) 6848111
Chief Superintendent	Tipperary Divisional Office	9am-5pm Mon-Friday	(0504) 25111
Districts			
Superintendent	Cahir	9am-5pm Mon-Friday	(052) 7445637
Superintendent	Clonmel	9am-5pm Mon-Friday	(052) 6177647
Superintendent	Ennis	9am-5pm Mon-Friday	(065) 6848116
Superintendent	Kilrush	9am-5pm Mon-Friday	(065) 9080557
Superintendent	Nenagh	9am-5pm Mon-Friday	(067) 50457
Superintendent	Thurles	9am-5pm Mon-Friday	(0504) 25116
Superintendent	Tipperary Town	9am-5pm Mon-Friday	(062) 80677
Stations			
	Ardfinnan	Varying times between 10am-9pm Daily	(052) 7466203
	Ballingarry South	4pm-5pm Mon-Sat	(069) 68103
	Ballyporeen	Varying times between 10am-9pm Daily	(052) 7467102
	Ballyvaughan	10am-1pm Mon-Friday 10am-12pm Sat	(065) 7077002
	Bansha	Varying times between 10am-9pm Daily	(062) 54141
	Borrisokane	10am-1pm Mon-Sat	(067) 27101
	Borrisoleigh	Varying times between 10am-3pm Daily	(0504) 51295
	Cahir	24/7	(052) 7445630
	Cappawhite	Varying times between 10am-9pm Mon-Fri and 10am-4pm Sat-Sun	(062) 75202



Carrick-on-Suir	9am-1pm, 2pm-6pm and 7pm-10pm Daily	(051) 642040
Cashel	9am-5pm Daily	(062) 75840
Clogheen	Varying times between 10am-9pm Daily	(052) 7465204
Clonmel	24/7	(052) 6177640
Cloughjordan	10:30am-11:30am Mon-Sat	(0505) 42122
Corofin	10am-1pm Mon-Friday 10am-12pm Sat	(065) 6837622
Crusheen	10am-1pm Mon-Friday 10am-1pm Sat 12pm-2pm Sun	(065) 6827122
Dolla	2pm-3pm Mon-Sat	(067) 25250
Emly	Varying times between 10am-9pm Mon-Fri and 10am-4pm Sat-Sun	(062) 57157
Ennis	24/7	(065) 6848100
Ennistymon	24/7	(065) 7072180
Fethard	Varying times between 10am-5pm Mon-Sat and 10am-3pm Sun	(052) 6131202
Golden	Varying times between 10am-9pm Mon-Fri and 10am-4pm Sat-Sun	(062) 72100
Holycross	Varying Times	(0504) 43222
Kildysart	10am-1pm Mon-Friday 10am-1pm Sat & Sun	(065) 6832102
Kilkee	10am-1pm Mon-Friday 10am-1pm Sat & Sun	(065) 9056002
Killaloe	10am-1pm & 5pm-8pm Mon-Fri 10am-1pm Sat & Sun	(061) 620540
Killenaule	Varying Times	(052) 9156202
Kilmihil	10am-1pm Tues - 6pm-8pm Thurs 10am-1pm Sat	(065) 9050002
Kilrush	24/7	(065) 9080550
Kilsheelan	10am-1pm or 2pm-5pm Daily	(052) 6133160
Lisdoonvarna	10am-1pm Mon-Friday 10am-12pm Sat	(065) 7074222
Littleton	Varying Times	(0504) 44395
Lorrha	3pm-4:30pm Mon-Sat	(090) 9747002
Milltown Malbay	10am-1pm Mon-Friday 10am-12pm Sat	(065) 7084222



Moneygall	Variable times Mon-Sat 10am-1pm Sun	(0505) 45202
Mullinahone	10am-1pm or 2pm-5pm Daily	(052) 6153100
Nenagh	24/7	(067) 50450
Newmarket-on-Fergus	10am-1pm and 2pm-6pm Daily	(061) 368172
Newport	9:30am-10:30am & 8pm-9pm Mon-Sat	(061) 378102
Portroe	3:30pm-4:30pm Mon-Sat	(067) 23255
Roscrea	24/7	(0505) 21700
Scariff	10am-1pm Daily	(061) 922790
Shannon	24/7	(061) 365900
Sixmilebridge	10am-1pm & 2pm-6pm Mon-Fri 10am-1pm & 2pm-9pm Sat 10am-1pm & 2pm-6pm Sun	(061) 369133
Templemore	24/7	(0504) 32630
Templetuohy	10am-11am or 2pm-3pm Mon-Fri 10am-1pm or 2pm-3pm Sat	(0504) 53202
Thurles	24/7	(0504) 25100
Tipperary Town	24/7	(062) 80670
Toomevara	10am-11am Mon-Sat	(067) 26002
Tulla	2:30pm-3:30pm Mon-Sat	(065) 6835103

Diversity officers for the Division can be found [here](#)

Crime Prevention officers for the Division can be found [here](#), alternatively call: 065-6848161 or 0504-25100

Drug related intimidation inspectors for the Division can be found [here](#)



1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets

1.1 Work in partnership, through the Community Policing Framework, developing sustainable solutions to community concerns.

1.2 Deliver a policing service that recognises the diversity of the people we serve.

1.3 Work in partnership with other agencies to combat the harm caused by drug dealing in communities.

Divisional Outcomes

This standardised model of community policing will bring us even closer to the people we serve, reducing crime rates and associated costs. This will enhance the Clare/ Tipperary Division’s reputation as a place in which to do business, live and visit.

People across all communities, and in particular diverse and minority persons, will know and trust An Garda Síochána, leading to increased confidence in reporting any crime.

Assistance will be provided to families and persons being intimidated through the drug related intimidation program in order to protect the Human Rights of all victims of drug related intimidation.

1. Our Regular Work with the Community

Work	Method	Work	Method
Continue to roll out the Community Policing Model across Clare/ Tipperary Division and continue to engage with community partners to support community safety in the Clare/ Tipperary Division		Liaison with local authorities, vintners and local business regarding anti-social behaviour. Crime Prevention Officers to promote the reporting of Hate Crime	
Increased engagement with our community partners and Garda initiatives to support communities		Awareness and education programmes run in Schools EG. Water Safety.	
Work in partnership with other agencies to combat the harm caused by drug dealing in communities under the National Drugs and Alcohol Strategy		Public meetings with Diversity groups to encourage reporting of Hate Crime.	



2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

National Targets

2.1 Deliver proactive, intelligence-led responses to volume crime to address current and emerging trends.

2.2 Continue to enhance our capacity to address fraud and cyber-enabled crimes.

2.3 Proactively disrupt Organised & Serious Crime in collaboration with national and international partners.

Divisional Outcomes

Our information-led policing approach will be enhanced by modern analytical capability, anticipating and responding to crime at all levels. This will be implemented through appropriate operations and internal collaboration.

Capability to prevent and detect fraud and cyber-enabled crimes enhanced for Garda members through training and liaison with specialist sections. Continue to work with public stakeholders to provide up to date crime prevention advice.

Organised and serious crime pro-actively addressed with days of action and targeted operations.

2. Our Regular Work and Service Standards

Work	Method
Patrols carried out in the Division	
Targeted Operations for offences of most concern to communities	
Key Indicator	
Feedback from Joint Policing and Community Safety Committees	
Awareness of Garda patrols	
Reduction in local crime (such as public order and drugs related crime)	

Work	Method
Crime Prevention advice to the public	
Best practice training for all members	
Key Indicator	
Reduction in the number of fraud and cyber-enabled crimes	
Reductions in Robbery Burglary and Fraud offences	
Increase in detections and prosecutions	



3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets	Divisional Outcomes
3.1 Ensure all victims interacting with An Garda Síochána receive the appropriate service and supports with a particular focus on domestic, sexual and gender-based violence.	A victim centric approach to keeping people safe and protecting the vulnerable delivered.
3.2 Embed a system of outcomes-based measurement for all crime types, in addition to standard statistical reporting of crime.	Outcomes-based measurement for all crime types embedded, improving information provided to victims, investigative practice, and policy development.
3.3 Promote and enforce responsible behaviour on our roads working in partnership with the Road Safety Authority and other partner agencies.	Safer roads for our all road users through education and enforcement in collaboration with local authorities.

3. Our Regular Work and Service Standards

Work	Method	Work	Method
Domestic abuse victims to be contacted swiftly and in an appropriate manner		Use of KPI Reports as a measurement tool for all crime types	
Victim Support information provided to victims		Engage with Garda National Economic Crime Bureau on best practice for Investigation of Cybercrime and online fraud	
Liaison with Statutory bodies such as Tusla		Road safety targeted offence detection	
Key Indicator		Key Indicator	
Contact with, and protection of Domestic abuse victims		Reduction in Traffic collisions and serious injuries	
Increased satisfaction rates reported by members of the public who have been the victim of crime, regarding the level of support they have received.		High levels of performance by all districts/ functional areas regarding call backs and information provision for victims of crime.	



4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets	Divisional Outcomes
4.1 Ongoing implementation of the Security Service Development Plan strengthening the security and intelligence capability of An Garda Síochána.	Any threats to the State prevented/disrupted.
4.2 Ensuring preparedness for major emergencies through training, ongoing awareness building in An Garda Síochána and engagement in Major Emergency Management activities.	Ensuring the Clare/Tipperary division is prepared for major emergencies.
4.3 Conduct intelligence-led operations, working in partnership with domestic and international agencies to proactively identify and disrupt terrorism and the activities of hostile actors.	Terrorism and hostile actor threats disrupted/prevented.

4. Our Regular Work and Service Standards

Work	Method	Work	Method
Working with intelligence agencies on an international level		Intelligence led operations	
Continued engagement with all stakeholders and planning for MEM Occurrences		Increasing intelligence sources locally and internationally	
Key Indicator		Key Indicator	
Sharing of information on a wider scale both internally and through other police agencies		Greater success in intelligence led operations	
Training exercises that identify areas for improvement regarding MEM		Preparedness regarding MEM	



5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets

5.1 Enhance change capacity and capability in An Garda Síochána through the implementation of the Change Management capacity-building plan.

5.2 Evolve towards a future state for An Garda Síochána, strengthening effectiveness, service delivery and realising our strategic objectives, underpinned by the vision of the Commission on the Future of Policing in Ireland.

5.3 Build on existing sustainable practices in An Garda Síochána through the development of a Garda Environmental Sustainability Plan aligned to the Government Climate Action Plan.





Divisional Outcomes





Change implemented successfully in terms of modernisation projects and cultural initiatives designed to improve services to the public.

Improved governance of resources, and effective, standardised collaboration with community stakeholders.

More environmentally sustainable approach to policing delivered.

5. Our Regular Work and Service Standards

Work	Method
Implementation of functional areas within the Division	 
Accommodating Community integration with new operating model	 
Key Indicator	
Public satisfaction with functional areas within the new Division	
Improved Correspondence and Planning through administrative roles	

Work	Method
Engagement with sustainable energy initiatives	
Increased administrative capability utilising ICT change projects	  
Key Indicator	
Electric vehicles to be sought where possible	
Administrative roles civilianised, and redeployment of Garda members to frontline duties	



Enabler 1: Partnerships

An Garda Síochána values being a people focused organisation

National Targets

E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role.

E1.2 Further support our personnel through the implementation of health and wellbeing initiatives aligned to the principles of the Health and Wellbeing Strategy.

Divisional Outcomes

Personnel trained in courses to support their role and improve service delivery.

Health and wellbeing of Garda personnel supported across the Clare/ Tipperary Division.



Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets

E2.1 Continue to work with partners to enhance our multi-disciplinary approaches.

E2.2 Explore and develop opportunities for collaboration with specialists, universities, research hubs and internal and external thought leaders.

Divisional Outcomes

Enhanced partnership approach to policing with a particular focus on youth engagement and mental health stakeholders.

Enhanced partnership approach to policing.



Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets

E3.1 Strengthen two-way engagement with national and local level partners, listening to and understanding the needs of our communities.

E3.2 Understand and respond to the results of An Garda Síochána Cultural Audit

Divisional Outcomes

Enhanced engagement with communities needs evaluating victim interaction and community fora.

Enhanced support for personnel in the Clare/ Tipperary Division.



Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets

E4.1 Promote and strengthen professional conduct amongst An Garda Síochána personnel, fostering a culture of empowerment and trust.

E4.2 Roll out of An Garda Síochána Organisational Operating Model.

Divisional Outcomes

Enhanced ethical and professional policing.

Enhanced management structures and processing efficiency in Clare/ Tipperary Division to support policing. Reduced administration resulting in increased frontline resources.



Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets

E5.1 Enhance information-led policing through the implementation of the 2023 ICT Roadmap, advancing the realisation of our Data and Technology Vision.

E5.2 Improve the consistency of our data by operationalising the data quality process, validated by an external review.

Divisional Outcomes

Enhanced technological support for policing, enabling remote management of personnel, faster processing, and improved ability to manage Garda resources.

Enhanced data quality to support operational policing decisions.



Finding Additional Support

Support Type	Name	Website	Email	Telephone
Community Bodies (NGO)	Community Text Alert and Rural Information	www.garda.ie		Your Local Garda Station
	Teagasc Helpline	www.teagasc.ie	info@teagasc.ie	059 917 0200
	ICMSA	www.icmsa.ie	info@icmsa.ie	061 314677
	MAP Alerter	www.mapalerter.ie	www.clarecoco.ie	065 6821616
	MAP Alerter	www.mapalerter.ie	www.tipperarycoco.ie	0818065000
	East Clare Text Alert	www.eastclaretextalert.com	info@eastclaretextalert.com	061 922790
	Muintir Na Tire	www.muintir.ie	info@muintir.ie	062 51163
Victim Support	Rape Crisis Centre	www.drcc.ie	info@rcc.ie	1800778888
	Victim support at Court	www.vvac.ie	info@vsac.ie	01 8726785
	Crime victims helpline	www.crimevictimshelpline.ie		116006
	Victim Services	www.garda.ie	Tipperary.VictimService@garda.ie	0504 32636
	Women's aid	www.womensaid.ie	info@womensaid.ie	1800341900
Drug & Addiction Support	Alcoholics Anonymous	https://www.alcoholicsanonymous.ie/	gso@alcoholicsanonymous.ie	018420700
	Aiseiri Cahir	www.aiseiri.ie	info@aiseiri.ie	052 7441166
	Bushypark	www.bushypark.ie	bushyparkhouse@clarecare.ie	0656840944
Diversity Support	Diversity Charter Ireland	www.diversitycharter.ie	info@diversitychrter.ie	
	LGBT Ireland	www.lgbt.ie	info@bronntanas.org	1800 929539
Youth Support	Clare youth Service	www.headsupclare.ie		065 6845350
	Youth work Tipperary	www.youthworktipperary.ie	info@youthworktipperary.ie	0504 23426
	Tipperary ETB	www.tipperary.etb.ie	nenagh@Tipperaryetb.ie	067 31845
Mental Health	Samaritans	www.samaritans.org	jo@samaritans.ie	01 6710071
	HSE	www.hse.ie	info@hse.ie	1800700700
	Jigsaw	www.jigsaw.ie	tipperary@jigsaw.ie	0504 60023
	Heads up	www.headsupclare.ie		065 6863701
	Mental Health Ireland	www.mentalhealthireland.ie	info@mentalhealthireland.ie	01 2841166
Financial Support	MABS (Money Advice and Budgeting Service)	https://mabs.ie/	northmunster@mabs.ie	0818 07 2000 WhatsApp: 086 035341





Appendix: Public Attitude Survey (PAS)

Strategic Objectives	Measures
<p>Community –</p> <p>Continue to strengthen connections with communities, working in partnership to keep people safe</p>	<ul style="list-style-type: none"> • Proportion of respondents who report satisfaction with local Garda Service. • Proportion of respondents who perceive An Garda Síochána do not deal with things that matter in the community. • Proportion of respondents who state Gardaí in the area treat everyone fairly regardless of who they are. • Proportion of respondents who report An Garda Síochána listen to the concerns of local people. • Proportion of respondents who state the Gardaí would treat you with respect if you had contact with them for any reason. • Proportion of respondents who perceive An Garda Síochána as community focused.
<p>Tackling Crime & Preventative Policing –</p> <p>Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches</p>	<ul style="list-style-type: none"> • Proportion of respondents who perceive crime as a serious or very serious problem locally. • Proportion of respondents that worry they or anyone that lives with them may become a victim of cyber crime. • Proportion of respondents with fears about the level of crime in general. • Proportion of respondents for whom fear of crime has no impact on quality of life. • Proportion of respondents who are aware of Garda patrols. • Proportion of respondents who stated they were a victim of the same type of crime multiple time in the last 12 months. • Proportion of respondents who state An Garda Síochána is human-rights focused. • Proportion of respondents who perceive An Garda Síochána as effective in tackling crime. • Proportion of respondents who perceive Garda presence in their local area as about right. • Proportion of respondents who state the Gardaí in my area can be relied on to be there when you need them.
<p>Victims & the Vulnerable –</p> <p>Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána</p>	<ul style="list-style-type: none"> • Proportion of victims who are quite satisfied or very satisfied with how An Garda Síochána handled their case. • Proportion of victims that reported their most recent crime experienced. • Proportion of respondents who stated for their most recent incident, Gardaí responded quickly when the incident was first reported. • Proportion of respondents who stated they were contacted by An Garda Síochána after their most recent incident was reported.
<p>Sustainable Change & Innovation –</p> <p>Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change</p>	<ul style="list-style-type: none"> • Proportion of respondents who perceive An Garda Síochána is modern and progressive.
<p>Enablers –</p> <ol style="list-style-type: none"> 1. People & Purpose 2. Partnerships 3. Engagement 4. Empowerment & Trust 5. Information-Led Policing 	<ul style="list-style-type: none"> • Proportion of respondents who state An Garda Síochána is well managed. • Proportion of respondents who agree or strongly agree that An Garda Síochána is representative of the diverse communities it serves. • Proportion of respondents who report having a medium to high trust in An Garda Síochána.



Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains



Chief Superintendent,
Colm O' Sullivan

Ennis

(065) 6848111